
Quick guide to the ReSound Control™ app



Which ReSound hearing aids work with the ReSound Control™ app?

THE SHORT ANSWER IS ALL RESOUND WIRELESS HEARING AIDS, INCLUDING:

ReSound Smart™ hearing aids



ReSound LiNX2™



ReSound LiNX™/TS™



ReSound ENZO™



ReSound Up Smart™

ReSound wireless hearing aids



ReSound Verso™



ReSound Alera™



ReSound Up™

*Note to hearing care professional: to use the ReSound Control app with ReSound Alera hearing aids, first pair the hearing aids with the ReSound Unite™ Remote Control. This will enable the remote control function on the Phone Clip+. Make sure the ReSound Alera hearing aids have been updated with the firmware available from the fitting software Aventa 3.2 or later.

RESOUND UNITE™ PHONE CLIP+



All ReSound Smart™ and wireless hearing aids need to use the ReSound Unite™ Phone Clip+ to connect to the ReSound Control app.

Which mobile devices work with the ReSound Control™ app?

THE RESOUND CONTROL™ APP IS COMPATIBLE WITH THE FOLLOWING MOBILE DEVICES:



iPhone, iPad and iPod touch running iOS 7 or later.

Smartphone running Android™ version 2.3.5 or later.

WHERE CAN I FIND THE RESOUND CONTROL™ APP?

The ReSound Control app is free to download. On your mobile device, go to the App StoreSM or Google Play[™] and search for **ReSound Control**. Tap **Get** and then **Install** on the App Store and **Install** on Google Play to download the app to your mobile device.

Updated compatibility information is available on the App Store and Google Play.

Pair your hearing aids to your ReSound Unite™ Phone Clip+ and your mobile device

Before you can use the ReSound Control™ app, you have to pair both your mobile device and your hearing aids with your ReSound Unite Phone Clip+.

HOW TO PAIR YOUR MOBILE DEVICE WITH THE RESOUND UNITE PHONE CLIP+

Remove the silver cap of your Phone Clip+ and turn it and your mobile device on.

Find the Bluetooth settings in the main menu on your mobile device and turn it on. If you are unsure how to do this, you can find step-by-step instructions for some of the most popular mobile devices here:

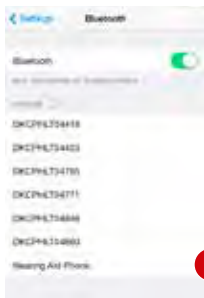
resound.com/pairphone

Or check your device's user manual.

Use the tip of a pen to press the blue button on the back of your Phone Clip+ once to put it into pairing mode for 120 seconds.

On your mobile device, choose to search for Bluetooth devices. It might do this automatically.

Your Phone Clip+ will show up on your mobile device's Bluetooth list as **Hearing Aid Phone**.



If your mobile device asks you for a passcode, enter 0000 (four zeros) and your Phone Clip+ will pair to your mobile device.

If your mobile device asks which Bluetooth service you wish to enable, select **Headset**.

HOW TO CONNECT YOUR MOBILE DEVICE TO THE RESOUND UNITE PHONE CLIP+

Once paired, your mobile device may prompt you to confirm that you want to connect with the Phone Clip+.

However, if you have to manually connect, find the list of **Paired Devices** on your mobile device's Bluetooth menu.

First tap **Hearing Aid Phone** and then **Connect**.

HOW TO PAIR THE RESOUND UNITE PHONE CLIP+ WITH RESOUND WIRELESS HEARING AIDS

You also need to pair your ReSound hearing aids with your ReSound Unite Phone Clip+.

Press the white button beneath the silver cap on the Phone Clip+.

Open the battery door on each hearing aid and then close it within 20 seconds of pushing the white button.



Smart control over your ReSound hearing aids

GET OFF TO A GREAT START WITH YOUR RESOUND CONTROL™ APP

Now that your hearing aids and ReSound Unite™ Phone Clip+ are paired with your mobile device, it is time to explore your ReSound Control app. You are about to find out how to turn your mobile device into a remote control for your ReSound wireless hearing aids.



Tap the launch icon on your home screen to activate the app

Choose **connect now** when the dialogue box asks if you want to connect now or run in demo mode.

Tap **agree** to accept the terms of use.

We inform you that it is a good idea to turn off your mobile device's touch sounds/keyboard clicks in the Settings menu of your mobile device so they won't interfere with your Phone Clip+ or Control app's operation.

Finally, you will see a message telling you that you can find tutorials under **Settings** which show you how to get the most out of your ReSound Control app.

ReSound Control app overview

The app has two main screens: volume control and program selection. You can move from one screen to the other by tapping the navigation buttons. There is also a link status button so you can check your devices are still connected.



The Volume Control is the app's start screen.

Swiping your finger up or down will adjust the volume of both hearing aids together.

The button beneath the volume bars will mute or unmute your hearing aids with a single tap*.



If you swipe your finger to the right you can see only the volume control for your left hearing aid, and swiping your finger to the left will show you the same for your right hearing aid.

This makes it easy to control the volume or mute the sound of your hearing aids individually**.



When you are streaming sound from a ReSound Unite™ TV Streamer 2 or a ReSound Unite Mini Microphone, or your phone, the volume screen will display blue bars between the two white bars.

The blue bars adjust the volume of the sound you are streaming***.

*The mute function is not available for ReSound Alera™ hearing aids. **If you have hearing instruments with volume synchronization activated, both instruments will respond to individual volume adjustments on the left or right side. Speak to your hearing care professional if you would like this deactivated. ***ReSound Unite TV Streamer 2 and ReSound Unite Mini Microphone are the two available streaming devices.

ReSound Control™ app overview



PROGRAM SELECT

Tap the menu icon button at the top of the Volume Control screen to select a hearing aid program optimized for a particular hearing situation.

Tap a Hearing instrument program or a Streaming program button to activate a regular program or streaming from one of your ReSound Unite™ wireless accessories.



LINK STATUS

Tap the link icon button in the bottom right-hand corner of the Volume Control screen to go to the Link Status screen.

Link Status shows you the status of the connections between your mobile device, ReSound Unite Phone Clip+, hearing aids and your ReSound Unite streaming accessory if you are using one.



If a connection is missing, the green connection line will turn red and an exclamation mark will appear.

Tap the exclamation mark to bring up the troubleshooting guide to help you fix your connection.

Tap **Close** in the top left-hand corner to return to the Volume Control screen.



SETTINGS

Edit program labels lets you change the names of your programs and ReSound Unite streaming accessories. Tap **Reset** to return to the default program and streaming names.

Demo mode runs ReSound Control without a connection to the Phone Clip+ as a demonstration.

Tutorial gives you a tutorial of ReSound Control.

Pairing shows you how to pair your mobile device with ReSound Unite Phone Clip+.

About ReSound Control provides you with additional information about ReSound Control along with where you can find support.



Try more **apps** from ReSound



ReSound Smart™



If you are using ReSound Smart hearing aids don't forget to download the ReSound Smart app* to directly control and personalize your hearing experience.

resound.com/smartapp

*Dependent on local availability



ReSound Relief™



If you suffer from tinnitus, try the ReSound Relief app*.

It combines relaxing sounds and exercises that aim to help you find relief from tinnitus.

resound.com/reliefapp

*Dependent on local availability



ReSound helps people rediscover hearing with hearing solutions that emulate the function of the natural ear. Our aim is to give you the opportunity to live a rich, active and fulfilling life unaffected by hearing loss.

Please also refer to **resound.com/control** for more information and a user guide for the ReSound Control app.

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ReSound

rediscover hearing